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| **What to do if…** | **Action required…** | **Return to school…** |
| My child has COVID-19 symptoms   * High temperature – this means you feel hot to touch on your chest or back; * A new, continuous cough – this means coughing a lot more than an hour, or 3 or more coughing episodes in 24 hours; and/or * A loss or change to your sense of smell or taste – this means   you’ve noticed you cannot smell or taste anything | * Do not send your child to school; * Inform the school, reporting absence as normal; * Self-isolate the whole household for 14 days; * Arrange a test; and * Inform the school immediately about the test result | * The test comes back negative; or * After 10 days where the test is positive |
| My child tests positive for COVID-19 | * Do not send your child to school; * Contact school to inform us of a positive test outcome; * The school will confirm with you the earliest date for possible return, minimum of 10 days; * Self-isolate the whole household for 14 days; * Where your child is well enough, look at their Google Classroom for activities | * Providing your child is well they can return after 10 days; * They may still return after this period even if they have a cough or loss of taste/smell. These symptoms may last for several weeks |
| My child tests negative | * Contact the school; * Discuss when your child can come back to school (same day/next day) | * As soon as possible once a negative test has been confirmed |
| My child is ill with symptoms not linked to COVID-19 | * For non-COVID symptoms follow usual school absence policy procedure | * Send your child to school as normal; * After 48 hours following the last   bout of sickness/diarrhoea if this is the cause of absence |
| Someone in my household has COVID-19 symptoms | * Do not send your child to school; * Contact school; * Self-isolate the whole household for 14 days; * Household member to get tested; and * Inform school immediately about the test result | * The test comes back negative; or * After 14 days where the test is positive |
| Someone in my household tests positive for COVID-19 | * Do not send your child to school; * Contact school; * Look out for potential symptoms and keep school updated if your child develops these; * Agree an earliest date for possible return, minimum of 14 days | * The child has completed 14 days of isolation providing they have not developed symptoms |
| NHS Test, Trace, Protect Service has identified my child has been in close  contact of someone with symptoms of confirmed COVID-19 | * Do not send your child to school; * Contact school; and * Agree an earliest date for possible return, minimum of 14 days isolation | * The child has completed 14 days of self-isolation |
| We/my child has travelled and has to self-isolate as a period of quarantine | * Do not take unauthorised leave during term time; * Consider quarantine requirements and government advice when booking travel; * Returning from a destination where quarantine is needed; * Agree an earliest date for possible return, minimum of 14 days from return date,   self-isolate the whole household | * The quarantine period of 14 days has been completed |
| We have received medical advice that my child must resume shielding | * Do not send your child to school; * Contact school and provide written confirmation of this; * Shield until you are informed that   restrictions are lifted and shielding is paused again | * You have been informed by medical advisors that restrictions have been lifted and your child can return to school |
| My child’s bubble is closed due to COVID-19 outbreak in school | * Do not send your child to school if your child has been instructed to self-isolate by the school (please do not choose to isolate unnecessarily); * At home support your child with remote education provided by school on Google Classroom; and * Your child will need to isolate for 14 days | * School will inform you when the bubble will be reopened |